

Hull & East Riding Citizens Advice Bureau

With offices in: ● Beverley ● Bridlington ● Goole ● Hull

● Specialist Quality Mark Holder

citizens
advice
bureau

100 Lairgate, Beverley, HU17 8JQ
Tel: 01482 883215

Our Ref: YK/NS

3 March 2016

Mr J Smith
Clerk to Woodmansey Parish Council
67 St Catherine's Drive
Leconfield
HU17 7NU

Dear Mr Smith

The Citizens Advice Bureau service is to assist clients to resolve their legal money and other problems by providing free, independent and confidential information, advice and advocacy and by influencing policy and decision makers through social policy.

Hull & East Riding Bureau have four permanent offices in Goole, Bridlington, Beverley and Hull. Each Bureau provides a generalist service to the residents in its area providing advice on many matters including, debt, welfare benefits, employment, housing, and relationships to name but a few. In the East Riding we are also able to offer specialist advice in debt. In addition to our main offices we also work out of 36 outreaches in an effort to reach as many vulnerable people as possible.

In this last year we dealt with over 1000 enquiries from the Beverley area. Of these enquiries 31% were concerning benefits, and 15% were about debts. These two topics were by far the biggest but other enquiries were concerned with employment problems, housing, relationship, consumer and a range of other areas.

Attached are the latest accounts for the Hull and East Riding Citizens Advice Bureau.

At the present moment we receive money from East Riding of Yorkshire Council, Public Health which funds a small amount of welfare rights and debt hours and the Money Advice Service which funds our debt service.

We have calculated the cost of providing our service to the population of Woodmansey at £5146 per year and deducted the proportion of East Riding of Yorkshire funding which equates to your population (£4387). The shortfall in funding



Hull & East Riding Citizens Advice Bureau - Private Company Limited by Guarantee - Registered Number 5141612 England

Registered Office: The Wilson Centre, Alfred Gelder Street - HU1 2AG

Authorised and regulated by the Financial Conduct Authority FRN: 617637 - Registered Charity Number 1106453



● **Beverley Office:** 100 Lairgate - HU17 8JQ ● **Bridlington Office:** 5a Prospect Arcade - YO15 2AL ● **Goole Office:** 80 Pasture Road - DN14 6HE
● **Hull Office:** The Wilson Centre, Alfred Gelder Street - HU1 2AG

amounts to £759 for the current year and we would be happy to provide evidence of this figure if required.

We should be very grateful for any contribution the Council may feel able to make to reduce this shortfall and ensure our services continue.

Yours sincerely

Yvonne Kurvits
Generalist Services Manager